

McMullen, Susan M.

From: crmadmin@hartford.gov
Sent: Monday, June 01, 2009 8:03 AM
To: hallg001; penav001
Subject: Monthly Neighborhood Report

Prior Month Neighborhood Report

Ward	Subject	Reason	Type	Case Count
ASYLUM HILL	3-1-1	Call Center	Miscellaneous	1
			Total	1
		Total		1
	Development Services	Building and Trades Division	L&I Building Service Request Urgent	1
			Total	1
		Housing Code	L&I Exterior Trash Rodent Service Request	3
			L&I Housing Condition Non-urgent Service Request	11
			L&I Housing Condition Urgent Service Request	4
			Total	18
		Total		19
	Public Works	Miscellaneous	DPW Other Service Request	1
			Total	1
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	4
			DPW New/Replacement Recycle Bin - Service Request	1
			DPW Trash Cart Repair	1
			DPW Trash Not Picked UP - Service Request	7
			DPW Trash or Recycle Violation - Service Request	2
			Total	15
		Streets	DPW Dead Animal In Road Service Request	2
			DPW Report Pothole - Service Request	2
			DPW Streets Other	2

			Total	6
		Transportation	Streetlight Out - Referred to CL&P	4
			Total	4
		Total		26
	Tax General	Assessor	Assessor Service Request	1
			Total	1
		Tax complaints	311 Call Center Tax Request	1
			Total	1
		Total		2
	Total			48
BARRY SQUARE	3-1-1	Call Center	Miscellaneous	1
			Total	1
		Total		1
	Development Services	Housing Code	L&I Exterior Trash Rodent Service Request	3
			L&I Housing Condition Non-urgent Service Request	10
			L&I Housing Condition Urgent Service Request	1
			Total	14
		Zoning	Zoning Parking on Front Lawn	1
			Zoning Violation Complaints	3
			Total	4
		Total		18

Ward	Subject	Reason	Type	Case Count
BARRY SQUARE	Environmental Health	Nuisance Control	EHD Over Grown Vegetation - HHS Service Request	2
			Total	2
		Trash Complaint	EHD Exterior Trash Rodent Complaint	1
			Total	1
		Total		3
	Mayors Office	Constituent Services	Constituent Services - Non urgent South Htfd	1
			Total	1
		Total		1
	Public Works	Facilities	DPW Facilities - Non-Custodial	2
			Total	2
		Miscellaneous	DPW Other Service Request	2
			Total	2
		Parks	DPW Park Conditions And Complaint	1
			Total	1
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	1
			DPW New/Replacement Recycle Bin - Service Request	2
			DPW Trash Not Picked UP - Service Request	1
			Single Stream Recycling Pilot Program	1
			Total	5
		Streets	DPW Catch Basin (drain) Repair or Cleaning	1
			DPW Leaf Pickup	1
			DPW Report Pothole - Service Request	1
			DPW Streets Other	1
			Total	4
		Transportation	New Streetlight Request	1
			Streetlight Out - Referred to CL&P	1
			Streetpole Replacement	2
			Total	4
		Tree Complaint	DPW Tree Complaint Service Request	2
			Total	2
		Total		20

	Tax General	Tax complaints	311 Call Center Tax Request	4
			Total	4
		Total		4
	Total			47
BEHIND THE ROCKS	Development Services	Building and Trades Division	L&I Building Service Request Not Urgent	2
			Total	2
		Housing Code	L&I Exterior Trash Rodent Service Request	2
			L&I Housing Condition Non-urgent Service Request	7
			Total	9
		Zoning	Zoning Violation Complaints	1
			Total	1
		Total		12
		Environmental Health	Nuisance Control	EHD Over Grown Vegetation - HHS Service Request
	Total			3
	Total		3	

Ward	Subject	Reason	Type	Case Count		
BEHIND THE ROCKS	Mayors Office	Constituent Services	Constituent Services - Non urgent South Htfd	1		
			Total	1		
		Total			1	
	Public Works	Miscellaneous	DPW Other Service Request	3		
			Total	3		
		Parks	DPW Park Conditions And Complaint	1		
			Total	1		
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	4		
			DPW New/Replacement Recycle Bin - Service Request	7		
			DPW New/Replacement Trash Receptacle	1		
			DPW Trash Cart Repair	1		
			DPW Trash Not Picked UP - Service Request	4		
			DPW Trash or Recycle Violation - Service Request	2		
			Single Stream Recycling Pilot Program	1		
			Total	20		
			Streets	DPW Report Pothole - Service Request	4	
				DPW Streets Other	3	
		Total		7		
		Transportation	Sidewalks	1		
			Street Signs	1		
			Total	2		
		Tree Complaint	Tree Complaint Power Lines	1		
			Total	1		
		Total			34	
		Tax General	Tax complaints	311 Call Center Tax Request	2	
				Total	2	
			Total			2
		Total				52
		BLUE HILLS	3-1-1	Call Center	Miscellaneous	1
					Total	1
	Total			1		
	Development Services		Housing Code	L&I Exterior Trash	1	

		Rodent Service Request	
		L&I Housing Condition Non-urgent Service Request	6
		Total	7
	Zoning	Zoning Parking on Front Lawn	1
		Total	1
	Total		8
Environmental Health	Nuisance Control	EHD Over Grown Vegetation - HHS Service Request	1
		Total	1
	Trash Complaint	EHD Exterior Trash Rodent Complaint	2
		Total	2
	Total		3
	Graffiti	Graffiti Complaint	Graffiti Complaint Knox Park
Total			1
Total		1	

Ward	Subject	Reason	Type	Case Count	
BLUE HILLS	Mayors Office	Constituent Services	Constituent Services - Non urgent North Htfd	1	
			Total	1	
		WiFi	WiFi Service Request	1	
			Total	1	
		Total			2
		Public Works	DPW Clean City	DPW Clean City Property	2
	Total			2	
	Facilities		DPW Facilities - Custodial	1	
			DPW Facilities - Non-Custodial	1	
			Total	2	
	Miscellaneous		DPW Other Service Request	6	
			Total	6	
	Parks		DPW Park Conditions And Complaint	2	
			Total	2	
	Sanitation		DPW Bulky Waste Not Picked UP - Service Request	12	
			DPW New/Replacement Recycle Bin - Service Request	3	
			DPW Trash Cart Repair	3	
			DPW Trash Not Picked UP - Service Request	12	
			Total	30	
	Streets		DPW Dead Animal In Road Service Request	3	
			DPW Leaf Pickup	1	
			DPW Report Pothole - Service Request	1	
			DPW Report Pothole - Service Request - DOT	1	
			DPW Streets Other	2	
			Total	8	
	Transportation		Sidewalks	2	
			Streetlight Out - Referred to CL&P	4	
			Total	6	
	Tree Complaint		DPW Tree Complaint Service Request	4	
			Tree Complaint Power Lines	3	
			Total	7	
	Total			63	

	Tax General	Tax complaints	Tax Service Request	1
			Total	1
		Total		1
	Total			79
DOWNTOWN	Public Works	Facilities	DPW Facilities - Custodial	22
			DPW Facilities - Non-Custodial	24
			DPW Facilities Non-311 Custodial Work Order	1
			DPW Facilities Non-311 Non-Custodial Work Order	3
			Total	50
		Miscellaneous	DPW Other Service Request	2
			Total	2
		Parks	DPW Park Conditions And Complaint	1

Ward	Subject	Reason	Type	Case Count
DOWNTOWN	Public Works	Parks	Wedding at COH Park	1
			Total	2
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	2
			DPW Trash or Recycle Violation - Service Request	1
			Total	3
		Streets	DPW Report Pothole - Service Request	1
			DPW Streets Other	1
			Total	2
		Transportation	Sidewalks	2
			Streetlight Out - Referred to CL&P	13
			Total	15
		Total		
	Total			74
FROG HOLLOW	Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	6
			Total	6
		Zoning	Zoning Violation Complaints	2
			Total	2
		Total		
	Environmental Health	Parks	EHD Swimming Pool and Water Fountain Complaints	1
			Total	1
		Trash Complaint	EHD Exterior Trash Rodent Complaint	2
			Total	2
		Total		
	Fire Dept	Traffic Signals	Traffic Signal Not Urgent	1
			Total	1
		Total		
	Graffiti	Graffiti Complaint	Graffiti Complaint Knox Park	1
			Total	1
		Total		
	HHS	Health	General Health Dept Service Request	1
			Total	1
		Total		

	Mayors Office	Constituent Services	Constituent Services - Non urgent Other	1
			Constituent Services - Non urgent South Htfd	2
			Total	3
		Total		3
	Public Works	DPW Clean City	DPW Clean City Property	2
			Total	2
		Facilities	DPW Facilities - Custodial	2
			DPW Facilities - Non-Custodial	4
			Total	6
		Parks	DPW Cemetery Service Request	2
			DPW Park Conditions And Complaint	7
			Total	9
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	11

Ward	Subject	Reason	Type	Case Count	
FROG HOLLOW	Public Works	Sanitation	DPW New/Replacement Recycle Bin - Service Request	1	
			DPW Trash Not Picked UP - Service Request	8	
			DPW Waste & Recycling Other	1	
			Total	21	
		Streets	DPW Catch Basin (drain) Repair or Cleaning	2	
			DPW Dead Animal In Road Service Request	1	
			DPW Streets Other	1	
			Total	4	
		Transportation	Streetlight Out - City Owned-DO NOT USE	1	
			Streetlight Out - Referred to CL&P	1	
			Streetpole Replacement	1	
			Total	3	
		Total			45
		Tax General	Tax complaints	311 Call Center Tax Request	1
	Tax Service Request			2	
	Total			3	
	Total			3	
	Total			65	
NORTH EAST	Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	7	
			L&I Housing Condition Urgent Service Request	1	
			Total	8	
		Zoning	Zoning Violation Complaints	1	
			Total	1	
		Total			9
	Environmental Health	Nuisance Control	EHD Over Grown Vegetation - HHS Service Request	2	
			Total	2	
		Trash Complaint	EHD Exterior Trash Rodent Complaint	2	
			Total	2	
		Total			4
	Mayors Office	Constituent Services	Constituent Services - Non urgent North Htfd	1	
			Total	1	

		Total	1
Public Works	DPW Clean City	DPW Clean City Property	4
		DPW Clean Private Property	1
		Total	5
	Facilities	DPW Facilities - Custodial	2
		DPW Facilities - Non-Custodial	3
		Total	5
	Miscellaneous	DPW Other Service Request	4
		Total	4
	Parks	DPW Cemetery Service Request	1
		DPW Park Conditions And Complaint	1
		Total	2
	Sanitation	DPW Bulky Waste Not Picked UP - Service Request	3
		DPW New/Replacement Trash Receptacle	1

Ward	Subject	Reason	Type	Case Count	
NORTH EAST	Public Works	Sanitation	DPW Trash Cart Repair	3	
			DPW Trash Not Picked UP - Service Request	2	
			Total	9	
		Streets	DPW Dead Animal In Road Service Request	3	
			DPW Report Pothole - Service Request	3	
			Total	6	
		Transportation	Street Signs	1	
			Streetlight Out - Referred to CL&P	6	
			Total	7	
		Total			38
	Total			52	
PARKVILLE	Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	3	
			Total	3	
		Zoning	Zoning Violation Complaints	1	
			Total	1	
		Total			4
		Environmental Health	Trash Complaint	EHD Exterior Trash Rodent Complaint	1
	Total			1	
	Total			1	
	Graffiti	Graffiti Complaint	Graffiti Complaint Knox Park	1	
			Total	1	
		Total			1
	Public Works	Facilities	DPW Facilities - Non-Custodial	1	
			Total	1	
		Miscellaneous	DPW Other Service Request	1	
			Total	1	
		Parks	DPW Park Conditions And Complaint	1	
			Total	1	
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	2	
			DPW Trash Not Picked UP - Service Request	6	
			DPW Trash or Recycle Violation - Service Request	6	

			Total	14	
		Streets	DPW Report Pothole - Service Request	2	
			Total	2	
		Total		19	
	Tax General	Tax complaints	311 Call Center Tax Request	1	
			Total	1	
		Total		1	
	Total			26	
	SOUTH END	Development Services	Building and Trades Division	L&I Building Service Request Not Urgent	1
				Total	1
Housing Code			L&I Exterior Trash Rodent Service Request	2	
			L&I Housing Condition Non-urgent Service Request	3	
			L&I Housing Condition Urgent Service Request	1	
			Total	6	

Ward	Subject	Reason	Type	Case Count
SOUTH END	Development Services	Zoning	Zoning Parking on Front Lawn	1
			Zoning Violation Complaints	3
			Total	4
		Total		11
	Environmental Health	Trash Complaint	EHD Exterior Trash Rodent Complaint	4
			Total	4
		Total		4
	Graffiti	Graffiti Complaint	Graffiti Complaint Knox Park	1
			Total	1
		Total		1
	Mayors Office	Constituent Services	Constituent Services - Non urgent South Htfd	1
			Total	1
		Total		1
	Public Works	Facilities	DPW Facilities - Custodial	1
			DPW Facilities - Non-Custodial	2
			DPW Facilities Non-311 Non-Custodial Work Order	2
			Total	5
		Miscellaneous	DPW Other Service Request	3
			Total	3
		Parks	DPW Park Conditions And Complaint	7
			Total	7
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	2
			DPW New/Replacement Recycle Bin - Service Request	3
			DPW Trash Cart Repair	4
			DPW Trash Not Picked UP - Service Request	6
			Total	15
		Streets	DPW Dead Animal In Road Service Request	5
			DPW Report Pothole - Service Request	3
			DPW Streets Other	1
			Total	9
		Tree Complaint	DPW Tree Complaint	3

			Service Request		
			Tree Complaint Power Lines	2	
			Total	5	
		Total		44	
	Tax General	Tax complaints	Tax Service Request	1	
			Total	1	
		Total		1	
	Total			62	
	SOUTH GREEN	Development Services	Housing Code	L&I Exterior Trash Rodent Service Request	1
				L&I Housing Condition Non-urgent Service Request	2
Total				3	
Total			3		
Environmental Health		Parks	EHD Swimming Pool and Water Fountain Complaints	1	
			Total	1	
		Public Health Safety	EHD Food Complaint - Service Request	1	
			Total	1	
		Total		2	

Ward	Subject	Reason	Type	Case Count	
SOUTH GREEN	Graffiti	Graffiti Complaint	Graffiti Complaint Knox Park	1	
			Total	1	
		Total		1	
	Mayors Office	Constituent Services	Constituent Services - Non urgent Spanish Speaking	1	
			Total	1	
		Total		1	
	Public Works	Facilities	DPW Facilities - Custodial	1	
			DPW Facilities - Non-Custodial	1	
			Total	2	
		Miscellaneous	DPW Other Service Request	1	
			Total	1	
		Parks	DPW Park Conditions And Complaint	4	
			Total	4	
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	1	
			DPW New/Replacement Recycle Bin - Service Request	2	
			Total	3	
		Streets	DPW Manhole Cover Repair	1	
			Total	1	
		Transportation	Streetlight Out - Referred to CL&P	3	
			Total	3	
		Total		14	
		Tax General	Tax complaints	311 Call Center Tax Request	1
				Total	1
			Total		1
		Total			22
		SOUTH MEADOWS	Development Services	Zoning	Zoning Violation Complaints
	Total				1
	Total			1	
	Graffiti		Graffiti Complaint	Graffiti Complaint Knox Park	1
				Total	1
Total			1		
Public Works	Complaint about		Employee Complaint	1	

		employee	Service Request	
			Total	1
		Miscellaneous	DPW Other Service Request	1
			Total	1
		Streets	DPW Report Pothole - Service Request	1
			DPW Streets Other	1
			Total	2
		Transportation	Streetlight Out - Referred to CL&P	6
			Total	6
		Total		10
	Tax General	Tax complaints	Tax Service Request	1
			Total	1
		Total		1
Total			13	

Ward	Subject	Reason	Type	Case Count
SOUTH WEST	Development Services	Housing Code	L&I Exterior Trash Rodent Service Request	1
			L&I Housing Condition Non-urgent Service Request	1
			Total	2
		Zoning	Zoning Violation Complaints	1
			Total	1
		Total		3
	Environmental Health	Nuisance Control	EHD Residence Litter - HHS Service Request	1
			Total	1
		Trash Complaint	EHD Exterior Trash Rodent Complaint	5
			Total	5
		Total		6
	Graffiti	Graffiti Complaint	Graffiti Complaint Knox Park	1
			Total	1
		Total		1
	Mayors Office	Constituent Services	Constituent Services - Non urgent South Htfd	1
			Total	1
		Total		1
	Public Works	Facilities	DPW Facilities - Custodial	3
			DPW Facilities - Non-Custodial	7
			Total	10
		Miscellaneous	DPW Other Service Request	2
			Total	2
		Parks	DPW Park Conditions And Complaint	2
			Total	2
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	5
			DPW New/Replacement Recycle Bin - Service Request	1
			DPW Recycle not picked up	1
			DPW Trash Cart Repair	2
			DPW Trash Not Picked UP - Service Request	1
			DPW Waste & Recycling Other	1

		Total	11
	Streets	DPW Catch Basin (drain) Repair or Cleaning	1
		DPW Curb Repair Service Request	1
		DPW Dead Animal In Road Service Request	2
		DPW Report Pothole - Service Request	2
		DPW Streets Other	1
		Total	7
	Transportation	Sidewalks	1
		Streetlight Out - Referred to CL&P	1
		Total	2
	Tree Complaint	DPW Tree Complaint Service Request	1
		Total	1
	Total		35
	Total		46

Ward	Subject	Reason	Type	Case Count
UPPER ALBANY	Development Services	Housing Code	L&I Exterior Trash Rodent Service Request	5
			L&I Housing Condition Non-urgent Service Request	4
			L&I Housing Condition Urgent Service Request	1
			Total	10
		Total		10
	Environmental Health	Nuisance Control	EHD Over Grown Vegetation - HHS Service Request	1
			Total	1
		Trash Complaint	EHD Exterior Trash Rodent Complaint	1
			Total	1
		Total		2
	Mayors Office	Constituent Services	Constituent Services - Non urgent North Htfd	1
			Total	1
		Total		1
	Public Works	Facilities	DPW Facilities Non-311 Custodial Work Order	1
			Total	1
		Miscellaneous	DPW Other Service Request	2
			Total	2
		Parks	DPW Park Conditions And Complaint	1
			Total	1
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	2
			DPW New/Replacement Recycle Bin - Service Request	2
			DPW Trash Not Picked UP - Service Request	5
			DPW Waste & Recycling Other	1
			Total	10
		Streets	DPW Dead Animal In Road Service Request	1
			DPW Report Pothole - Service Request	3
			DPW Streets Other	2
			Total	6
		Transportation	Streetlight Out - Referred to CL&P	2
			Total	2

		Total		22
	Tax General	Tax complaints	Tax Service Request	1
			Total	1
		Total		1
	Total			36
WEST END	Development Services	Housing Code	L&I Exterior Trash Rodent Service Request	4
			L&I Housing Condition Non-urgent Service Request	4
			Total	8
		Zoning	Zoning Violation Complaints	1
			Total	1
		Total		9
	Environmental Health	Nuisance Control	EHD Over Grown Vegetation - HHS Service Request	3
			Total	3
		Trash Complaint	EHD Exterior Trash Rodent Complaint	3
			Total	3
		Total		6

Ward	Subject	Reason	Type	Case Count
WEST END	Public Works	Miscellaneous	DPW Other Service Request	4
			Total	4
		Parks	DPW Field/Park Scheduling Service Request	1
			DPW Park Conditions And Complaint	4
			Wedding at COH Park	11
			Total	16
			Sanitation	DPW Bulky Waste Not Picked UP - Service Request
		DPW New/Replacement Recycle Bin - Service Request		4
		DPW Trash Cart Repair		1
		DPW Trash Not Picked UP - Service Request		5
		DPW Trash or Recycle Violation - Service Request		7
		Total		22
		Streets	DPW Curb Repair Service Request	1
			Total	1
		Tree Complaint	DPW Tree Complaint Service Request	4
			Tree Complaint Power Lines	1
			Total	5
		Total		
	Tax General	Assessor	Assessor Service Request	1
			Total	1
		Tax complaints	311 Call Center Tax Request	2
			Total	2
		Total		
	Total			66
Total			688	

Total rows: 272

Filter: Case Fact with: All of (Created Date in last 1 months, Ward in "ASYLUM HILL", "BARRY SQUARE", "BEHIND THE ROCKS", "BLUE HILLS", "CLAY ARSENAL", "DOWNTOWN", "FROG HOLLOW", "NORTH EAST", "PARKVILLE", "SHELDON-CHARTER OAK", "SOUTH END", "SOUTH GREEN", "SOUTH MEADOWS", "SOUTH WEST", "UPPER ALBANY", "WEST END")